

# ATTACHMENT 3

## UB-92 (CMS 1450) claim form

### instructions for hospital services

(For claims submitted after HIPAA implementation)

Use the following claim form completion instructions, **not** the form locator descriptions printed on the claim form, to avoid denied claims or inaccurate claim payment. Complete all required form locators as appropriate. Do not include attachments unless instructed to do so.

These instructions are for the completion of the UB-92 (CMS 1450) claim for Wisconsin Medicaid. For complete billing instructions, refer to the National UB-92 Uniform Billing Manual prepared by the National Unified Billing Committee (NUBC). The National UB-92 Uniform Billing Manual contains important coding information not available in these instructions. Providers may purchase the National UB-92 Uniform Billing Manual by writing or calling:

American Hospital Association  
National Uniform Billing Committee  
29th Fl  
1 N Franklin  
Chicago IL 60606  
(312) 422-3390

For more information, go to the NUBC Web site at [www.nubc.org/](http://www.nubc.org/).

Wisconsin Medicaid recipients receive a Medicaid identification card when initially determined eligible for Wisconsin Medicaid. Always verify a recipient's eligibility before providing nonemergency services by using the Eligibility Verification System (EVS) to determine if there are any limitations on covered services and to obtain the correct spelling of the recipient's name. Refer to the Provider Resources section of the All-Provider Handbook or the Medicaid Web site at [www.dhfs.state.wi.us/medicaid/](http://www.dhfs.state.wi.us/medicaid/) for more information about the EVS.

#### **Form Locator 1 — Provider Name, Address, and Telephone Number**

Enter the name of the provider submitting the claim and the complete mailing address. The minimum requirement is the provider's name, city, state, and Zip code. The name in Form Locator 1 should correspond with the provider number in Form Locator 51.

#### **Form Locator 2 — ERO Assigned Number (required, if applicable)**

Enter the Pre-Admission Review control number as required.

#### **Form Locator 3 — Patient Control No. (not required)**

#### **Form Locator 4 — Type of Bill**

Enter the three-digit type of bill number. Some of the bill numbers for hospital include the following:

111 = Hospital, Inpatient, Admit Through Discharge Claim

131 = Hospital, Outpatient, Admit Through Discharge Claim

851 = Special Facility, Critical Access Hospital (Inpatient and Outpatient Hospitals), Admit Through Discharge Claim

#### **Form Locator 5 — Fed. Tax No. (not required)**

**Form Locator 6 — Statement Covers Period (From - Through)**

Enter both dates in MM/DD/YY format (e.g., January 2, 2004, would be 010204).

**Form Locator 7 — Cov D.**

Enter the total number of days covered by the primary payer, as qualified by the payer organization.

*For inpatient claims:*

For inpatient claims, do not count the day of discharge.

*For outpatient claims:*

For outpatient claims, covered days must represent the actual number of visits (days of service) in the “from - through” period.

**Form Locator 8 — N-C D. (required for inpatient claims)**

Enter the total noncovered days by the primary payer. The sum of covered days and noncovered days must equal the number of days in the “from - through” period.

**Form Locator 9 — C-I D. (not required)****Form Locator 10 — L-R D. (not required)****Form Locator 11 — Unlabeled Field (not required)****Form Locator 12 — Patient Name**

Enter the recipient’s last name, first name, and middle initial. Use the EVS to obtain the correct spelling of the recipient’s name. If the name or spelling of the name on the Medicaid identification card and the EVS do not match, use the spelling from the EVS.

**Form Locator 13 — Patient Address (not required)****Form Locator 14 — Birthdate (not required)****Form Locator 15 — Sex (not required)****Form Locator 16 — MS (not required)****Form Locator 17 — Admission Date (required for inpatient claims)**

Enter the admission date in MM/DD/YY format (e.g., January 2, 2004, would be 010204).

**Form Locator 18 — Admission Hr (not required)****Form Locator 19 — Admission Type (required for inpatient claims)**

Enter the appropriate admission type for inpatient hospital services. Admission type is not required for outpatient hospital services.

**Form Locator 20 — Admission Src**

Enter the code indicating the source of this admission.

**Form Locator 21 — D Hr (not required)****Form Locator 22 — Stat (required for inpatient claims)**

Enter the code indicating patient status as of the “Statement Covers Period” through date from Form Locator 6.

**Form Locator 23 — Medical Record No. (required for inpatient claims)**

Enter the number assigned to the patient’s medical/health record by the provider. This number will appear on the Remittance and Status Report and/or the 835 Health Care Claim Payment/Advice transaction.

**Form Locators 24-30 — Condition Codes (required, if applicable)****Form Locator 31 — Unlabeled Field (not required)****Form Locators 32-35 a-b — Occurrence Code and Date (required, if applicable)****Form Locator 36 a-b — Occurrence Span Code (From - Through) (not required)****Form Locator 37 A-C — Internal Control Number/Document Control Number (not required)****Form Locator 38 — Responsible Party Name and Address (not required)****Form Locators 39-41 a-d — Value Code and Amount (required, if applicable)**

Wisconsin Medicaid uses the following value codes:

- 81 — *Medicare Part B Charges When Part A Exhausted.* Enter the full amount of Medicare Part B charges when billing for services after Medicare Part A has been exhausted.
- 83 — *Medicare Part A Charges When Part A Exhausted.* Enter the sum of the Medicare paid amount, the coinsurance amount, and the deductible when billing for services after Medicare Part A has exhausted.

Refer to the Hospital Services Handbook for information regarding inpatient dual-entitlee billing instructions for partial or no Part A benefits.

**Form Locator 42 — Rev. Cd.**

Enter the national four-digit revenue code which identifies a specific accommodation, ancillary service, or billing calculation. Enter revenue code “0001” on the line with the sum of all the charges.

**Form Locator 43 — Description (not required)****Form Locator 44 — HCPCS/Rates (required, if applicable)**

For outpatient claims, enter the single most appropriate procedure code for *every* revenue code (including outpatient laboratory services identified by codes 030X, 031X, 0923, and 0925) on every outpatient claim except revenue code “0001.”

**Form Locator 45 — Serv. Date (not required)****Form Locator 46 — Serv. Units**

Enter the number of covered accommodations days, ancillary units of service, or visits, where appropriate.

**Form Locator 47 — Total Charges**

Enter the usual and customary charges pertaining to the related revenue code for the current billing period as entered in Form Locator 6, “statement covers period.” Enter revenue code “0001” to report the sum of all charges in Form Locator 47.

**Form Locator 48 — Non-covered Charges (not required)****Form Locator 49 — Unlabeled Field (not required)****Form Locator 50 A-C — Payer**

Enter all health insurance payers here. For example, enter “T19” for Wisconsin Medicaid and/or the name of commercial health insurance.

**Form Locator 51 A-C — Provider No.**

Enter the number assigned to the provider by the payer indicated in Form Locator 50 A-C. For Wisconsin Medicaid, enter the eight-digit provider number. The provider number in Form Locator 51 should correspond with the name in Form Locator 1.

**Form Locator 52 A-C — Rel Info (not required)****Form Locator 53 A-C — Asg Ben (not required)****Form Locator 54 A-C & P — Prior Payments (required, if applicable)**

Enter the actual amount paid by commercial health insurance. (If the dollar amount indicated in Form Locator 54 is greater than zero, “OI-P” must be indicated in Form Locator 84.) If the commercial health insurance denied the claim, enter “000.” Do **not** enter Medicare-paid amounts in this field.

**Form Locator 55 A-C & P — Est Amount Due (not required)****Form Locator 56 — Unlabeled Field (not required)****Form Locator 57 — Unlabeled Field (not required)****Form Locator 58 A-C — Insured’s Name (not required)****Form Locator 59 A-C — P. Rel (not required)****Form Locator 60 A-C — Cert. - SSN - HIC. - ID No.**

Enter the recipient’s 10-digit Medicaid identification number. Do not enter any other numbers or letters. Use the Medicaid identification card or EVS to obtain the correct identification number.

**Form Locator 61 A-C — Group Name (not required)**

**Form Locator 62 A-C — Insurance Group No. (not required)**

**Form Locator 63 A-C — Treatment Authorization Codes (required, if applicable)**

Enter the seven-digit prior authorization (PA) number from the approved Prior Authorization Request Form (PA/RF). Services authorized under multiple PA requests must be billed on separate claim forms with their respective PA numbers. Wisconsin Medicaid will only accept one PA number per claim.

**Form Locator 64 A-C — ESC (not required)**

**Form Locator 65 A-C — Employer Name (not required)**

**Form Locator 66 A-C — Employer Location (not required)**

**Form Locator 67 — Prin. Diag Cd.**

Enter the complete *International Classification of Diseases, Ninth Revision, Clinical Modification* (ICD-9-CM) code describing the principal diagnosis (e.g., the condition established after study to be chiefly responsible for causing the admission or other health care episode). Any condition which is not manifested upon admission or that develops subsequently should not be selected as the principal diagnosis.

*For inpatient claims:*

The principal diagnosis selected must be the reason for admission. It should relate to one or more conditions or symptoms identified in the admission notes and/or admission work-up. Manifestation codes are not to be recorded as the principal diagnosis; code the underlying disease first. The principal diagnosis code may not include “E” codes. “V” codes may be used as the principal diagnosis.

*For outpatient claims:*

The principal diagnosis identifies the condition chiefly responsible for the patient’s visit or treatment. The principal diagnosis code may not include “E” codes. “V” codes may be used as the principal diagnosis.

**Form Locators 68-75 — Other Diag. Codes**

Enter the ICD-9-CM diagnosis codes corresponding to additional conditions that coexist at the time of admission, or develop subsequently, and which have an effect on the treatment received or the length of stay. Diagnoses which relate to an earlier episode and which have no bearing on this episode are to be excluded. Providers should prioritize diagnosis codes as relevant to this claim.

**Form Locator 76 — Adm. Diag. Cd. (required for inpatient claims)**

Enter the ICD-9-CM diagnosis code provided at the time of admission as stated by the physician.

**Form Locator 77 — E-Code (not required)**

**Form Locator 78 — Race/Ethnicity (not required)**

**Form Locator 79 — P.C. (not required)**

### Form Locator 80 — Principal Procedure Code and Date (required, if applicable)

Enter the procedure code that identifies the principal procedure performed during the period covered by this claim and the date on which the principal procedure described on the claim was performed.

*Note:* Most often the principal procedure will be that procedure which is most closely related to the principal discharge diagnosis.

### Form Locator 81 — Other Procedure Code and Date (required, if applicable)

If more than six procedures are performed, report those that are most important for the episode using the same guidelines in Form Locator 80 for determining the principal procedure.

### Form Locator 82 a-b — Attending Phys. ID

Enter the Unique Physician Identification Number (UPIN) or license number and name.

### Form Locator 83 a-b — Other Phys. ID

Enter the UPIN or license number and name.

### Form Locator 84 a-d — Remarks (enter information when applicable)

#### *Commercial health insurance billing information*

Commercial health insurance coverage must be billed prior to billing Wisconsin Medicaid, unless the service does not require commercial health insurance billing as determined by Wisconsin Medicaid.

When the recipient has dental (“DEN”), Medicare Cost (“MCC”), Medicare + Choice (“MPC”) insurance only, or has no commercial health insurance, do not indicate an other insurance (OI) explanation code in Form Locator 84.

When the recipient has Wausau Health Protection Plan (“HPP”), BlueCross & BlueShield (“BLU”), Wisconsin Physicians Service (“WPS”), Medicare Supplement (“SUP”), TriCare (“CHA”), Vision only (“VIS”), a health maintenance organization (“HMO”), or some other (“OTH”) commercial insurance, **and** the service requires commercial health insurance billing according to the Coordination of Benefits section of the All-Provider Handbook, then one of the following three OI explanation codes **must** be indicated in Form Locator 84. The description is not required, nor is the policyholder, plan name, group number, etc.

Code	Description
OI-P	PAID in part or in full by commercial health insurance or commercial HMO. In Form Locator 54 of this claim form, indicate the amount paid by commercial health insurance to the provider or to the insured.
OI-D	DENIED by commercial health insurance or commercial HMO following submission of a correct and complete claim, or payment was applied towards the coinsurance and deductible. Do not use this code unless the claim was actually billed to the commercial health insurer.
OI-Y	YES, the recipient has commercial health insurance or commercial HMO coverage, but it was not billed for reasons including, but not limited to: <ul style="list-style-type: none"><li>✓ The recipient denied coverage or will not cooperate.</li><li>✓ The provider knows the service in question is not covered by the carrier.</li><li>✓ The recipient's commercial health insurance failed to respond to initial and follow-up claims.</li><li>✓ Benefits are not assignable or cannot get assignment.</li><li>✓ Benefits are exhausted.</li></ul>

*Note:* The provider may not use OI-D or OI-Y if the recipient is covered by a commercial HMO and the HMO denied payment because an otherwise covered service was not rendered by a designated provider. Services covered by a commercial HMO are not reimbursable by Wisconsin Medicaid except for the copayment and deductible amounts. Providers who receive a capitation payment from the commercial HMO may not submit claims to Wisconsin Medicaid for services that are included in the capitation payment.

### Medicare information

Use Form Locator 84 for Medicare information. Submit claims to Medicare before billing Wisconsin Medicaid.

Do not indicate a Medicare disclaimer code when one or more of the following statements is true:

- Medicare never covers the procedure in any circumstance.
- Wisconsin Medicaid indicates the recipient does not have any Medicare coverage for the service provided. For example, the service is covered by Medicare Part A, but the recipient does not have Medicare Part A.
- Wisconsin Medicaid indicates the provider is not Medicare certified.

*Note:* Home health agencies, medical equipment vendors, pharmacies, and physician services providers must be Medicare certified to perform Medicare-covered services for dual entitlements.

- Medicare has allowed the charges. In this case, attach the Explanation of Medicare Benefits or Medicare Remittance Advice, but do not indicate on the claim form the amount Medicare paid.

If none of the above is true, a Medicare disclaimer code is necessary. The following Medicare disclaimer codes may be used when appropriate:

Code	Description
M-5	<p><b>Provider is not Medicare certified.</b> This code may be used when providers are identified in Wisconsin Medicaid files as being Medicare certified, but are billing for dates of service before or after their Medicare certification effective dates. Use M-5 in the following instances:</p> <p><i>For Medicare Part A (all three criteria must be met):</i></p> <ul style="list-style-type: none"> <li>✓ The provider is identified in Wisconsin Medicaid files as certified for Medicare Part A, but the provider was not certified for the date the service was provided.</li> <li>✓ The recipient is eligible for Medicare Part A.</li> <li>✓ The procedure provided is covered by Medicare Part A.</li> </ul> <p><i>For Medicare Part B (all three criteria must be met):</i></p> <ul style="list-style-type: none"> <li>✓ The provider is identified in Wisconsin Medicaid files as certified for Medicare Part B, but the provider was not certified for the date the service was provided.</li> <li>✓ The recipient is eligible for Medicare Part B.</li> <li>✓ The procedure provided is covered by Medicare Part B.</li> </ul>

Code	Description
M-7	<p><b>Medicare disallowed or denied payment.</b> This code applies when Medicare denies the claim for reasons related to policy (not billing errors), or the recipient's lifetime benefit, spell of illness, or yearly allotment of available benefits is exhausted. Use M-7 in the following instances:</p> <p><i>For Medicare Part A (all three criteria must be met):</i></p> <ul style="list-style-type: none"> <li>✓ The provider is identified in Wisconsin Medicaid files as certified for Medicare Part A.</li> <li>✓ The recipient is eligible for Medicare Part A.</li> <li>✓ The service is covered by Medicare Part A but is denied by Medicare Part A due to frequency limitations, diagnosis restrictions, or the service is not payable due to benefits being exhausted.</li> </ul> <p><i>For Medicare Part B (all three criteria must be met):</i></p> <ul style="list-style-type: none"> <li>✓ The provider is identified in Wisconsin Medicaid files as certified for Medicare Part B.</li> <li>✓ The recipient is eligible for Medicare Part B.</li> <li>✓ The service is covered by Medicare Part B but is denied by Medicare Part B due to frequency limitations, diagnosis restrictions, or the service is not payable due to benefits being exhausted.</li> </ul>
M-8	<p><b>Noncovered Medicare service.</b> This code may be used when Medicare was not billed because the service is not covered in this circumstance. Use M-8 in the following instances:</p> <p><i>For Medicare Part A (all three criteria must be met):</i></p> <ul style="list-style-type: none"> <li>✓ The provider is identified in Wisconsin Medicaid files as certified for Medicare Part A.</li> <li>✓ The recipient is eligible for Medicare Part A.</li> <li>✓ The service is usually covered by Medicare Part A but not in this circumstance (e.g., recipient's diagnosis).</li> </ul> <p><i>For Medicare Part B (all three criteria must be met):</i></p> <ul style="list-style-type: none"> <li>✓ The provider is identified in Wisconsin Medicaid files as certified for Medicare Part B.</li> <li>✓ The recipient is eligible for Medicare Part B.</li> <li>✓ The service is usually covered by Medicare Part B but not in this circumstance (e.g., recipient's diagnosis).</li> </ul>

## Form Locator 85 — Provider Representative

The provider or the authorized representative must sign in Form Locator 85.

*Note:* The signature may be a computer-printed or typed name, or a signature stamp.

## Form Locator 86 — Date

Enter the month, day, and year on which the claim is submitted to the payer. The date must be entered in MM/DD/YY or MM/DD/YYYY format.